



## How to Login to New KorWeb

To login to new KorWeb, please enter the same login information you currently use:

- User Name
- Password
- Customer

Once logged in, you will be able to receive and process all tickets as you would through “old” KorWeb.

You may currently process tickets through both “new” and “old” KorWeb. Any action you take on one site will also be reflected on the other site.

***\*Note: You must use IE8 or better, or Firefox, to access new KorWeb.***

### **To learn more about new KorWeb:**

Please visit the KorTerra Member Area at [www.korterra.com/members](http://www.korterra.com/members) which contains training videos, a KorWeb FAQ document and a fully comprehensive KorWeb User Guide for the new version of KorWeb.

*Note: You will need to create a login to access the KorTerra Member Area, as some of the information shared in this area is exclusive to our current clients.*

### **For questions about new KorWeb:**

Please contact KorTerra Support at [support@korterra.com](mailto:support@korterra.com) or 952-368-1911ext.1.